

TOWNSHIP OF WEST CALDWELL



REQUEST FOR PROPOSALS
PROFESSIONAL SERVICES

COMPUTER SYSTEMS & SOFTWARE APPLICATIONS & MAINTENANCE-
GENERAL MAINTENANCE/IT SERVICES

The Township of West Caldwell, a municipal corporation in the County of Essex and the State of New Jersey, having its offices at 30 Clinton Road, West Caldwell, New Jersey, through a fair and open process in accordance with N.J.S.A. 19:44A-20.5 et seq., is soliciting proposals from qualified firms interested in providing professional services related to information technology services to the Township for the calendar year 2020.

Submission Deadline: Friday, December 13, 2019 at 11:00 a.m.

Number of Qualification Statements to be sent: one (1) original, hard copy (clearly marked as “original”) and one (1) complete copy, as a PDF on a CD/DVD.

Address all Qualification Statements to:

Nikole H. Monroig, Township Administrator
Township of West Caldwell
30 Clinton Road
West Caldwell, New Jersey 07006

Proposals must be returned in a sealed envelope bearing the name and address of the proposer written on the face of the envelope and clearly marked “RFP for Computer Systems - Attn: Nikole H. Monroig.”

Proposals may be hand delivered or mailed. In the case of mailed qualifications, the Township assumes no responsibility for Proposals received after the above-stated designated date and time. Proposals received after the designated date and time for receipt will not be accepted and will be returned unopened. Proposals will not be accepted by facsimile or e-mail.

Each Proposal and all required forms must be signed by a person authorized to do so. Proposals must cover all information requested in this RFP. Responses which in the judgment of the Township fail to meet the requirements of the RFP or which are in any way conditional, incomplete, obscure, contain additions or deletions from requested information, or contain errors may be rejected. All communications concerning this RFP or the RFP process shall be directed, in writing, to Administrator Monroig. The Administrator’s decision shall be final and conclusive.

During the period provided for the preparation of responses to this RFP, the Township may issue addenda or answers to written inquiries. Addenda will be noticed by the Township and will constitute part of the RFP. All responses shall be prepared with full consideration of any addenda issued. Proposer must complete and submit the Acknowledgement of Receipt of Addenda Form attached at Exhibit A.

This RFP is not intended to be an offer, order or contract and should not be recognized as such, nor shall any obligation or liability be imposed on the Township by issuance of this RFP.

The Township shall not be responsible for any expenditure of monies or other expenses incurred by the proposer in making its proposal.

The Township, in its sole discretion, reserves the right to reject any or all qualifications and to waive any and all irregularities as is in the best interest of the Township. A final award shall be made by Resolution adopted by a majority of the Mayor and Council based upon the proposal(s) made to the Township that have been determined to be **the most advantageous to the Township, all factors considered**. The Mayor and Council reserve the right to negotiate the terms and conditions with any qualified proposer before making its determination and appointment.

1. **Purpose.** To solicit proposals from proposers qualified to manage and perform information technology services including:
 - a. Systems Consulting
 - b. Systems Integration
 - c. Application Development
 - d. Application Development Maintenance
 - e. Maintenance on our current computer software applications, as well as operational assistance
 - f. Maintenance and supply of hardware and computer peripherals
 - g. Maintenance of our specialized server networks

Contracts awarded through this RFP will be primarily for the use of the Township Administrative Offices, including Construction, Engineering, Finance, Police, Public Works and Recreation Department. It does not include the specialized software used by the Township's Tax and Finance operations. Multiple contracts may be awarded.

2. **Duties and Responsibilities.** Proposer shall perform such duties to develop, manage and maintain the current networks and systems in use at the Township, including:
 - a. Information Systems Consulting
 1. Analyze request for service
 2. Evaluate present business processes, existing systems and associated environment and work with other network administrators whose network(s) communicate with the host networks
 - i. Current networks in operation in the Township:
 1. General network – encompasses all Administrative Departments housed at town hall
 2. Finance network – all Finance Department PC's communicate through Finance Server to the General Network
 3. Public Works – remote access to Finance server
 4. Police Department
 5. Microsoft Exchange Server
 6. Code Enforcement Office Server
 7. Fire Department – remote access to Finance Server
 3. Develop system requirements document
 4. Provide alternatives analysis for proposed system solutions

5. Prepare project proposal including objectives, benefits, costs, resource, requirements, and preliminary schedule
 6. Participate in quality reviews of task deliverables
 7. The conducting of disaster recovery and business resumption planning:
 - i. Identify vital business processes and applications
 - ii. Defining critical technology and resources, as well as developing, testing and implementing plans for prompt recovery of vital resources
 - iii. Recovery strategies should span host systems and client/server networks
- b. Systems Integration:
1. Migration of host-mainframe applications to client/server architecture
 2. Networking workgroup packaged software and integrating it with existing applications to build an effective work flow management system
 3. Coordinate with vendors and build an integration between Community Pass Recreation Management Software and Edmunds Financial software.
 4. Integration of contemporary technologies with either current system environment of a new system environment. For example:
 - i. Data warehousing
 - ii. Client-Server Technology
 - iii. Electronic Data Interchange
 - iv. Electronic Mail
 5. The following operating systems are in use within the Township:
 - i. Windows 7 Professional
- c. Applications Development – Based on expected development of new applications, proposer may be required to provide services in any of the following areas:
1. Multimedia systems operating in a client/server environment
 2. Design and development of applications for a variety of server implementations, such as: symmetric multiprocessing and personal computer-based systems
 3. Porting, open systems and Windows applications conversion
 4. Use of client/server and host application development tools; middleware and connectivity tools
- d. Maintenance:
1. Meeting with Administration to establish priorities for system changes
 2. Identifying system problems and opportunities for system enhancements
 3. Analyzing performance and recommending measures to improve performance
 4. Fixing system problems and implementing system enhancements and improved performance enablers
 5. Maintaining agreed upon system performance levels
 6. Updating the application to conform to updated operating system requirements
 7. Performing data conversions
 8. Updating documentation as required

9. Complete identified system modifications/enhancements/repairs in a timely fashion
 10. Thoroughly unit and system test all modifications to the system
 11. Maintain the necessary hardware to support the testing and development activity
 12. Must have the ability to interface with Township systems as needed to perform work
- e. Provide technical advice and assistance to office personnel as needed.
3. **Miscellaneous Services.** The proposer may provide professional services not otherwise classified herein when such services are requested by the Township Administration, including but not limited to preparation of hardware quotes, installations and programming updates as well as any other services requested by the Mayor and Council or Township Administrator.
4. **Contract Required.** The successful proposer will be required to execute the Township's form contract which includes its standard form indemnification and insurance provisions.

PROPOSER'S RESPONSIBILITY IN RESPONDING TO TOWNSHIP'S REQUEST FOR PROPOSALS FOR PROFESSIONAL SERVICES. The proposer shall in response to this RFP provide at a minimum the following information:

- a. **Qualification Information:**
1. Full Name and Business Address.
 2. A listing of any professional affiliations or membership in and professional societies or organizations, with an indication as to any offices held.
 3. The number of licensed professionals employed (if a professional firm and/or affiliated with the professional entity seeking to provide services to the Township. A description of each individual's qualifications, including education, licensure and years of professional experience.
 4. A listing of all previous public sector entities served by the proposer including dates of service and position(s) held.
 5. Indicate if you are an authorized representative for any major hardware supplier and if you are authorized to perform in warranty services for that hardware.
 6. **The award for Computer Systems & Software Applications & Maintenance Services shall be a one-year appointment for the calendar year 2020 or until the successor is appointed. The quotation is sought for a fixed annual retainer for which the identified services, in section two (2) and below will be provided.**

Development and maintenance of all systems as indicated in Section 2, Duties and Responsibilities

- ii. Internet Communications
 1. Internet over server network
 2. Internet over server network per additional user
- ii. Server Maintenance
 1. Professional Server
 2. PC as Server
- iv. Network/Serial/Parallel/USB Connections Maintenance

1. PCs
2. Printers
- v. Windows Maintenance per PC
- vi. Hardware Maintenance
 1. PCs
 2. Printers
- vii. Additional services defined beyond the scope of regular services.

- b. Law Against Discrimination and Affirmative Action.** The proposer shall file a statement as to compliance with N.J.S.A. 10:5-1 et seq. (Laws against Discrimination) and P.L. 1975, c. 127 (Affirmative Action).
- c. Proof of Business Registration Certificate.** Proposer must furnish a copy of their New Jersey Business Registration Certificate prior to award of contract as required by N.J.S.A. 52:32-44.
- d. Ownership Disclosure Form.** Proposer must complete and submit the Ownership Disclosure Form attached hereto as Exhibit B.
- e. Affirmative Action.** In accordance with the laws of the State of New Jersey, all contracting entities must comply with the requirements of N.J.S.A. 10:5-31 et seq. and N.J.A.C. 17:27 et seq. Proposer is required to submit an Affirmative Action Statement together with evidence of compliance. Appendix A contains mandatory Affirmative Action Language which shall appear in any contract with the Township and which lists in subparagraph (j) thereof the acceptable documents that may be submitted to evidence compliance. Proposer must complete and submit the Affirmative Action Compliance Notice attached hereto as Exhibit C.
- f. Affidavit of Non-Collusion.** Proposer shall properly execute and submit the Affidavit of Non-Collusion attached hereto as Exhibit D.
- g. Pay to Play.** The successful proposer is advised of the responsibility to file an annual disclosure statement on political contributions with the New Jersey Election Law Enforcement Commission pursuant to N.J.S.A. 19:44A-20.13 (P.L. 2005, c.271, s.3) if the successful proposer receives contracts in excess of \$50,000 from public entities in a calendar year. It is the successful proposer's responsibility to determine if filing is necessary. See Exhibit E.
- h. Americans with Disabilities Act of 1990.** Discrimination on the basis of disability in contracting for the purchase of goods and services is prohibited. Proposers are required to read Americans with Disabilities language attached to this RFP at Exhibit F and agree that the provisions of Title II of the Act are made a part of the contract. The successful Proposer will be obligated to comply with the Act and to hold the owner harmless.
- i. Protected Information.** By submission of the proposal, the proposer certifies that the service to be furnished will not infringe upon any valid patent, trademark or copyright and the successful proposer shall, at its expense, defend any and all actions or suits charging such infringement, and will save the Township harmless in any case of any such infringement.
- j. Signature Page.** Proposer shall complete and submit the signatory page attached as the Proposer's acceptance of the terms and conditions of this RFP.

k. Insurance. Proposers shall submit proof of and maintain in force at all times during which services are to be performed insurance coverage with limits as to liability that will be in place to protect the Township of West Caldwell. If selected, the successful proposer(s) shall furnish a certificate of insurance naming the Township of West Caldwell as an additional insured under such policies, including but not limited to Error and Omission coverage.

l. RFP Document Checklist. Proposer must complete and submit the RFP Document Checklist attached hereto as Exhibit H.

5. **EVALUATION CRITERIA AND BASIS FOR AWARD OF CONTRACT** The Township shall award all professional service agreements based upon qualifications, merit, references and experience with issues confronting the Township of West Caldwell. The specific evaluation criteria will include:

1. Knowledge of the Township's information technology service needs (Technical);
2. Individual and Firm experience and reputation (Management);
3. Availability to accommodate the required needs of the Mayor and Council and the Township's Administrative Departments (Management); and
4. Cost

A final award shall be made by Resolution adopted by a majority of the Mayor and Council based upon the proposal made to the Township that has been determined to be **the most advantageous to the Township, all factors considered**. The Mayor and Council reserve the right to negotiate the terms and conditions with any qualified proposer before making its determination and appointment. All awards are and shall be subject to the availability of funds.

TOWNSHIP OF WEST CALDWELL

**ACKNOWLEDGMENT OF RECEIPT OF ADDENDA
Exhibit A**

The undersigned proposer hereby acknowledges receipt of the following Addenda:

<u>Addendum Number</u>	<u>Dated</u>	<u>Acknowledge Receipt</u> (initial)
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

No addenda were received:

Acknowledged for: _____
(Name of Proposer)

By: _____
(Signature of Authorized Representative)

Name: _____
(Print or Type)

Title: _____

Date: _____

TOWNSHIP OF WEST CALDWELL
OWNERSHIP DISCLOSURE CERTIFICATION
Exhibit B

Name of Business _____

- I certify that the list below contains the names and home addresses of all stockholders holding 10% or more of the issued and outstanding stock of the undersigned.
- OR**
- I certify that no one stockholder owns 10% or more of the issued and outstanding stock of the undersigned.

Check the box that represents the type of business organization:

- Partnership Corporation Sole Proprietorship
 Limited Partnership Limited Liability Corporation Limited Liability Partnership
 Subchapter S Corporation

Sign and notarize the form below, and, if necessary, complete the stockholder list below.

Stockholders:

Name: _____
Home Address: _____

Subscribed and sworn before me this ____ day
of _____, 2____.

(Affiant)

(Notary Public)

(Print name & title of affiant)

My Commission Expires

(Corporate Seal)

Appendix A

MANDATORY EQUAL EMPLOYMENT OPPORTUNITY LANGUAGE N.J.S.A. 10:5-31 et seq., N.J.A.C. 17:27

GOODS, PROFESSIONAL SERVICES AND GENERAL SERVICE CONTRACTS

Each contractor shall submit to the public agency, after notification of award but prior to execution of a goods and services contract, one of the following three documents:

1. Appropriate evidence that the contractor is operating under an existing Federally approved or sanctioned affirmative action program;
2. A certificate of employee information report approval, issued in accordance with N.J.A.C. 17:27-4; or
3. An employee information report (Form AA302) provided by the Division and distributed to the public agency to be completed by the contractor, in accordance with N.J.A.C. 17:27-4.

During the performance of this contract, the contractor agrees as follows:

The contractor or subcontractor, where applicable, will not discriminate against any employee or applicant for employment because of age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex. Except with respect to affectional or sexual orientation and gender identity or expression, the contractor will ensure that equal employment opportunity is afforded to such applicants in recruitment and employment, and that employees are treated during employment, without regard to their age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex. Such equal employment opportunity shall include, but not limited to the following: employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the Public Agency Compliance Officer setting forth provisions of this nondiscrimination clause.

The contractor or subcontractor, where applicable will, in all solicitations or advertisements for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex.

The contractor or subcontractor, where applicable, will send to each labor union or representative or workers with which it has a collective bargaining agreement or other contract or understanding, a notice, to be provided by the agency contracting officer advising the labor union or workers' representative of the contractor's commitments under this act and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

The contractor or subcontractor where applicable, agrees to comply with any regulations promulgated by the Treasurer pursuant to **N.J.S.A. 10:5-31 et seq.** as amended and supplemented from time to time and the Americans with Disabilities Act.

The contractor or subcontractor agrees to make good faith efforts to afford equal employment opportunities to minority and women workers consistent with good faith efforts to meet targeted county employment goals established in accordance with **N.J.A.C. 17:27-5.2**, or good faith efforts to meet targeted county employment goals determined by the Division, pursuant to **N.J.A.C. 17:27-5.2**.

The contractor or subcontractor agrees to inform in writing its appropriate recruitment agencies including, but not limited to, employment agencies, placement bureaus, colleges, universities, labor unions, that it does not discriminate on the basis of age, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex, and that it will discontinue the use of any recruitment agency which engages in direct or indirect discriminatory practices.

The contractor or subcontractor agrees to revise any of its testing procedure, if necessary, to assure that all personal testing conforms with the principles of job-related testing, as established by the statutes and court decisions of the State of New Jersey and as established by applicable Federal law and applicable Federal court decisions.

In conforming with the targeted employment goals, the contractor or subcontractor agrees to review all procedures relating to transfer, upgrading, downgrading and layoff to ensure that all such actions are taken without regard to age, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex, consistent with the statutes and court decisions of the State of New Jersey, and applicable Federal law and applicable Federal court decisions.

The contractor and its subcontractor shall furnish such reports or other documents to the Division of Public Contracts Equal Employment Opportunity Compliance as may be requested by the Division from time to time in order to carry out the purposes of these regulations, and public agencies shall furnish such information as may be requested by the Division of Public Contracts Equal Employment Opportunity Compliance for conducting a compliance investigation pursuant **to Subchapter 10 of the Administrative Code at N.J.A.C. 17:27.**

TOWNSHIP OF WEST CALDWELL

**NON-COLLUSION AFFIDAVIT
Exhibit D**

State of New Jersey
County of _____

ss:

I, _____ residing in _____ (name of affiant) _____ (name of municipality) in the County of _____ and State of _____ of full age, being duly sworn according to law on my oath depose and say that:

I am _____ of the firm of _____ (title or position) (name of firm)

_____, the Proposer making this Proposal for the RFP entitled _____, and that I executed the said proposal with (title of RFP)

full authority to do so that said Proposer has not, directly or indirectly entered into any agreement, participated in any collusion, or otherwise taken any action in restraint of free, competitive bidding in connection with the above named project; and that all statements contained in said proposal and in this affidavit are true and correct, and made with full knowledge that the _____ relies upon the truth of the statements contained in said Proposal (name of contracting unit)

and in the statements contained in this affidavit in awarding the contract for the said project.

I further warrant that no person or selling agency has been employed or retained to solicit or secure such contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except bona fide employees or bona fide established commercial or selling agencies maintained by _____.

Subscribed and sworn to

before me this day

Signature

_____, 2____

(Type or print name of affiant under signature)

Notary public of

My Commission expires _____

(Seal)

TOWNSHIP OF WEST CALDWELL

**DISCLOSURE OF CONTRIBUTIONS (Pay-to-Play)
Exhibit E**

Starting in January 2007, all business entities are advised of their responsibility to file an annual disclosure statement of political contributions with the New Jersey Election Law Enforcement Commission (ELEC) pursuant to N.J.S.A. 19:44A-20.27 if they receive contracts in excess of \$50,000 from public entities in a calendar year. Business entities are responsible for determining if filing is necessary. Additional information on this requirement is available from ELEC at 888-313-3532 or at www.elec.state.nj.us.

TOWNSHIP OF WEST CALDWELL

**AMERICANS WITH DISABILITIES ACT OF 1990
Equal Opportunity for Individuals with Disability
Exhibit F**

The contractor and the Township of West Caldwell, (hereafter "owner") do hereby agree that the provisions of Title 11 of the Americans With Disabilities Act of 1990 (the "Act") (*42 U.S.C. 12101 et seq.*), which prohibits discrimination on the basis of disability by public entities in all services, programs, and activities provided or made available by public entities, and the rules and regulations promulgated pursuant there unto, are made a part of this contract. In providing any aid, benefit, or service on behalf of the owner pursuant to this contract, the contractor agrees that the performance shall be in strict compliance with the Act. In the event that the contractor, its agents, servants, employees, or subcontractors violate or are alleged to have violated the Act during the performance of this contract, the contractor shall defend the owner in any action or administrative proceeding commenced pursuant to this Act. The contractor shall indemnify, protect, and save harmless the owner, its agents, servants, and employees from and against any and all suits, claims, losses, demands, or damages, of whatever kind or nature arising out of or claimed to arise out of the alleged violation. The contractor shall, at its own expense, appear, defend, and pay any and all charges for legal services and any and all costs and other expenses arising from such action or administrative proceeding or incurred in connection therewith. In any and all complaints brought pursuant to the owner's grievance procedure, the contractor agrees to abide by any decision of the owner which is rendered pursuant to said grievance procedure. If any action or administrative proceeding results in an award of damages against the owner, or if the owner incurs any expense to cure a violation of the ADA which has been brought pursuant to its grievance procedure, the contractor shall satisfy and discharge the same at its own expense.

The owner shall, as soon as practicable after a claim has been made against it, give written notice thereof to the contractor along with full and complete particulars of the claim, If any action or administrative proceeding is brought against the owner or any of its agents, servants, and employees, the *owner shall* expeditiously forward or have forwarded to the contractor every demand, complaint, notice, summons, pleading, or other process received by the owner or its representatives.

It is expressly agreed and understood that any approval by the owner of the services provided by the contractor pursuant to this contract will not relieve the contractor of the obligation to comply with the Act and to defend, indemnify, protect, and save harmless the owner pursuant to this paragraph.

It is further agreed and understood that the owner assumes no obligation to indemnify or save harmless the contractor, its agents, servants, employees and subcontractors for any claim which may arise out of their performance of this Agreement. Furthermore, the contractor expressly understands and agrees that the provisions of this indemnification clause shall in no way limit the contractor's obligations assumed in this Agreement, nor shall they be construed to relieve the contractor from any liability, nor preclude the owner from taking any other actions available to it under any other provisions of the Agreement or otherwise at law.

TOWNSHIP OF WEST CALDWELL

**SIGNATORY PAGE
Exhibit G**

State of New Jersey

County of _____ ss:

1. _____, being of full age and being duly sworn, upon his oath deposes and says:

2. I am _____ of the firm of

(Name and Mailing Address of Proposer)

(Phone and Email of Proposer)

3. I have carefully read and examined the Township's RFP for Computer Systems & Software Applications & Maintenance – General Maintenance/IT Services, including any modifications and/or addenda incorporated therein, and have full knowledge of the conditions under which the services described herein must be performed.

4. I am duly authorized to submit this proposal on behalf of the above proposer as its act and deed and the proposer is ready, willing and able to perform if awarded the contract. The proposal is a true offer of the proposer to provide the design engineering services required by this RFP. All of the statements and declarations contained in the proposal are truthful to the best of my knowledge and belief.

(Signature)

Subscribed and sworn to

(Corporate Seal)

before me this ____ day

of _____, 20__.

Notary Public of the State
of New Jersey

My Commission expires _____
(Notary Seal)

TOWNSHIP OF WEST CALDWELL

**DOCUMENT CHECKLIST
Exhibit H**

Required	Submission Requirement	Initial each required entry and if required submit the item
<input checked="" type="checkbox"/>	Ownership Disclosure Certification	
<input checked="" type="checkbox"/>	Affidavit of Non-Collusion	
<input checked="" type="checkbox"/>	New Jersey Business Registration Certificate	
<input checked="" type="checkbox"/>	Acknowledgment of Receipt of Addenda	
<input checked="" type="checkbox"/>	Evidence Demonstrating Proposer Meets Minimum Qualifications	
<input checked="" type="checkbox"/>	Affirmative Action Affidavit and Mandatory Affirmative Action Language	
<input checked="" type="checkbox"/>	Cost Proposal	
<input checked="" type="checkbox"/>	Signatory Page	

*This form should be submitted with the proposal. It is provided for proposer's use in assuring compliance with all required documentation.